



ROOM 701-2 BLK A, HK WORSTED MILLS IND BLDG.31-39 WO TONG TSUI ST., KWAI CHUNG, HONG KONG
香港葵涌禾塘咀街31-39號香港毛紡工業大廈7/F 701-2室A座 電話: (852) 2487 1301 傳真: (852) 2489 9551

6 October 2023

Dear Valued Customers,

Product Recall: 樂胃爽 PROSOME ENTERIC COATED TAB 20MG

We are writing to inform you that a recall action is initiated by Encourage Pharma for the following product with immediate effect:

- Name of product: 樂胃爽 PROSOME ENTERIC COATED TAB 20MG
- HK reg. no: HK-58864
- Name of manufacturer: Simpex Pharma Pvt. Ltd.
- Pack size: 30's tablets
- Dosage form: Tablet
- Country of Origin: India
- Batch number: **1012220026**
- Exp. date: 6/2024

The initiation of this recall is due to the above mentioned batch cannot pass the disintegration test. Please be assured that consuming product of this batch will not pose any adverse effect on consumer's health. However, according to instructions from Department of Health (DoH), further distribution or use of the product should cease immediately.

Please acknowledge receipt of the recall notification and confirm understanding of the action to be taken. Kindly return all the stock on hand with completed Product Recall Form enclosed as soon as possible.

We appreciate your cooperation and apologize for the inconvenience caused.

Should you have any enquiries, please do not hesitate to contact our customer service hotline at (852) 2487 1301 on Monday to Friday from 09:00 – 18:00. Our Fax number: (852) 2489 9551

Yours faithfully,


Julius Sutanto



CEO

Encourage Pharma